



Remarks:

Targets for achieving de-escalation at the respective escalation stage are specified by F+P and must be accepted by the supplier!

Participants ES 1

Supplier: Sales Manager (QM if applicable)

F+P: Purchasing and Quality Department

Participants ES 2 - mandatory

Supplier: Quality Management

F+P: Purchasing and Quality Department

Participants ES 3 - mandatory

Supplier: General Management

F+P: Purchasing and Quality Department

UGG: Purchasing or Lead Buyer, if applicable